

NCVPP

National Centre for
Violence Against
Women & Girls and
Public Protection

Using the Experience of Victim/Survivors to Improve Police Practice

Appendix A – Examples of Practice Focus

December 2025

A.1 Examples of Practice Focus

The focus of voice of the victim/survivor practices may include:

Topic Area	Examples of the Focus of Practices
Personal experiences of police services	<ul style="list-style-type: none">• Victim/survivor satisfaction• The victim/survivor journey - from initial contact through to follow up• Attrition rates
Perceptions of the police and police conduct	<ul style="list-style-type: none">• Officer use of stop and search powers• Use of Tasers and police force• Examination of Body Worn Video
Victim/survivors' needs	<ul style="list-style-type: none">• Domestic violence• Sexual violence• Mental health• Robbery• Arson and criminal damage
Experiences of victim/ survivorisation	<ul style="list-style-type: none">• Number and types of crimes people have experienced• Experiences related to specific crime types• How people have been impacted by crime
Personal characteristics or structural inequalities	<ul style="list-style-type: none">• Women and girls• Ethnic minorities• LGBTQ+• Young people• Autism and learning disabilities
Concerns in relation to crime and community safety	<ul style="list-style-type: none">• Safety in the local area• Online safety• Safeguarding• Views on the introduction of safety measures• Impacts of neighbourhood policing

Topic Area	Examples of the Focus of Practices
Experiences of related services	<ul style="list-style-type: none"> • Domestic violence services • Criminal justice services • Sexual violence services
Feedback on the ‘voice of the victim/survivor’ practice	<ul style="list-style-type: none"> • Exit surveys from engagement practices • Feedback on engagement events and conferences

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About the National Centre for Violence Against Women and Girls and Public Protection

We're a collaboration between the College of Policing and the National Police Chiefs' Council.

We work across law enforcement, the third sector and government to professionalise public protection and strive for a whole systems approach to prevent harm, give confidence to victims, survivors and witnesses to come forward and bring more offenders to justice.

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Vulnerability Knowledge
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